

# Annual Report 2019



People for development





#### Brazil

A Venezuelan family in a reception center for refugees in the state of Roraima. Photo by Francesco Pistilli.

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#### On the cover

Lebanon. A Syrian child in an informal settlement in the district of Marjayoun. Photo by Aldo Gianfrate

**Financial statement certified by EY S.p.A.**

# Staying close

*This Annual Report 2019 provides a summary of our organization's activities, our objectives achieved and our performance indicators. However, this information can only be seen as complete if it is read while taking into account one of AVSI's prime considerations: staying close and being at the side of those in situations of vulnerability.*

*You can never be too far away to be together, even when a raging virus forces us to keep a safe distance.*

*It is this closeness, something that cannot be easily measured, that emerges from the photos chosen to narrate the many numbers in this report, moments that document our approach to humanitarian aid and development projects, and the dynamism of those who play a central role in our business: beneficiaries, staff, donors and partners.*

*Patrizia Savi*

**Patrizia Savi**  
president

*Giampaolo Silvestri*

**Giampaolo Silvestri**  
secretary general

AVSI Foundation's project design conforms to the **UNI EN ISO 9001:2015** international standard



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# who we are

Created in 1972, AVSI is a non-profit organization which carries out development cooperation and humanitarian aid projects throughout the world.

## Vision

AVSI works for a world where the person, aware of his/her value and dignity, is the protagonist of his/her own integral development and that of his/her community, even in crisis and emergency contexts.

## Mission

AVSI implements cooperation projects in various sectors with a preferential focus on education, meaning that the person is accompanied towards self-discovery and recognition that the other person is a resource. Each project is conceived as an instrument to promote this awareness in everyone involved, has in itself a need for communicating and sharing and creates an impact capable of generating a positive change.

## Method

In project implementation, AVSI uses the following approach:

- to start from the value of the person, who is never defined by the circumstances in which s/he lives
- to consider the person always in his/her family and community context
- to do with: accompany and let ourselves be accompanied, recognizing that we all share the same human experience
- to involve all stakeholders: encourage the participation of beneficiaries, providers, partners, donors, and the private sector
- to learn from experience and capitalize on the lessons learned.



**216**  
**Projects**



**33**  
**Countries**



**2,375**  
**Staff**



**80,475.535.82€**  
**Total budget**

22.78% from private donors  
77.22% from public donors



**5,055,192**  
**Direct beneficiaries**

36,927,442  
indirect beneficiaries



**23,872**  
**Distance Support Program**

children supported around  
the world



**1,000**  
**Local partners**

governmental, educational  
and healthcare institutions,  
NGOs, religious organizations,  
local authorities



**21.530**  
**Donors**

472 businesses  
20,657 individuals  
330 schools  
31 foundations  
40 institutions



**277**  
**AVSI Points**

support groups made up of  
over 3,000 volunteers in Italy  
who meet around 400,000  
people a year



**Ivory Coast**  
From top:  
some children,  
a craftsman,  
and a student,  
in a suburb of  
Abidjan. Photos  
by Natália Alana  
Da Silva.



People for development

## AVSI Foundation

Tax reference no.: 81017180407

**Legal status:** AVSI FOUNDATION is a participatory foundation registered since 07/24/2005 under no. 176 in the Legal Persons Register of the Territorial Government Office Prefecture of Forlì-Cesena (Italy), which has approved the statutory modifications adopted on 06/27/2019, which will enable the Foundation to be registered in the Single Register of Third Sector Agencies. AVSI is qualified as a charity and is an NGO registered in the List of Civil Society Organizations pursuant to Italian Agency for Development Cooperation (AICS) decree no. 2016/337/000143/0 of 04/04/2016.

**Registered office:** Via Padre Vicinio da Sarsina, 216 47521 Cesena (FC) - Italy  
**Administrative office:** Via Donatello, 5/b 20131 Milan - Italy



# governance

## and organizational structure

**MEETING OF FOUNDING MEMBERS**

46 founders appointed on 12/2/2004:

- 34 agencies in 25 countries
- 12 individuals

**COMMITTEE OF PARTNERS**

143 members appointed on 12/2/2004:

- 140 individuals
- 3 agencies

**BOARD OF DIRECTORS**

Appointed on 06/30/2017 in post until 06/30/2021  
President: **Patrizia Savi**  
Vice-President: **Alfredo Mantica**  
Members: **Daniele Contini, Michele Faldi, Lorenzo Ornaghi, Giampaolo Silvestri, Alda Maria Vanoni**

**PRESIDENT**  
**Patrizia Savi**

**VICE-PRESIDENT**  
**Alfredo Mantica**

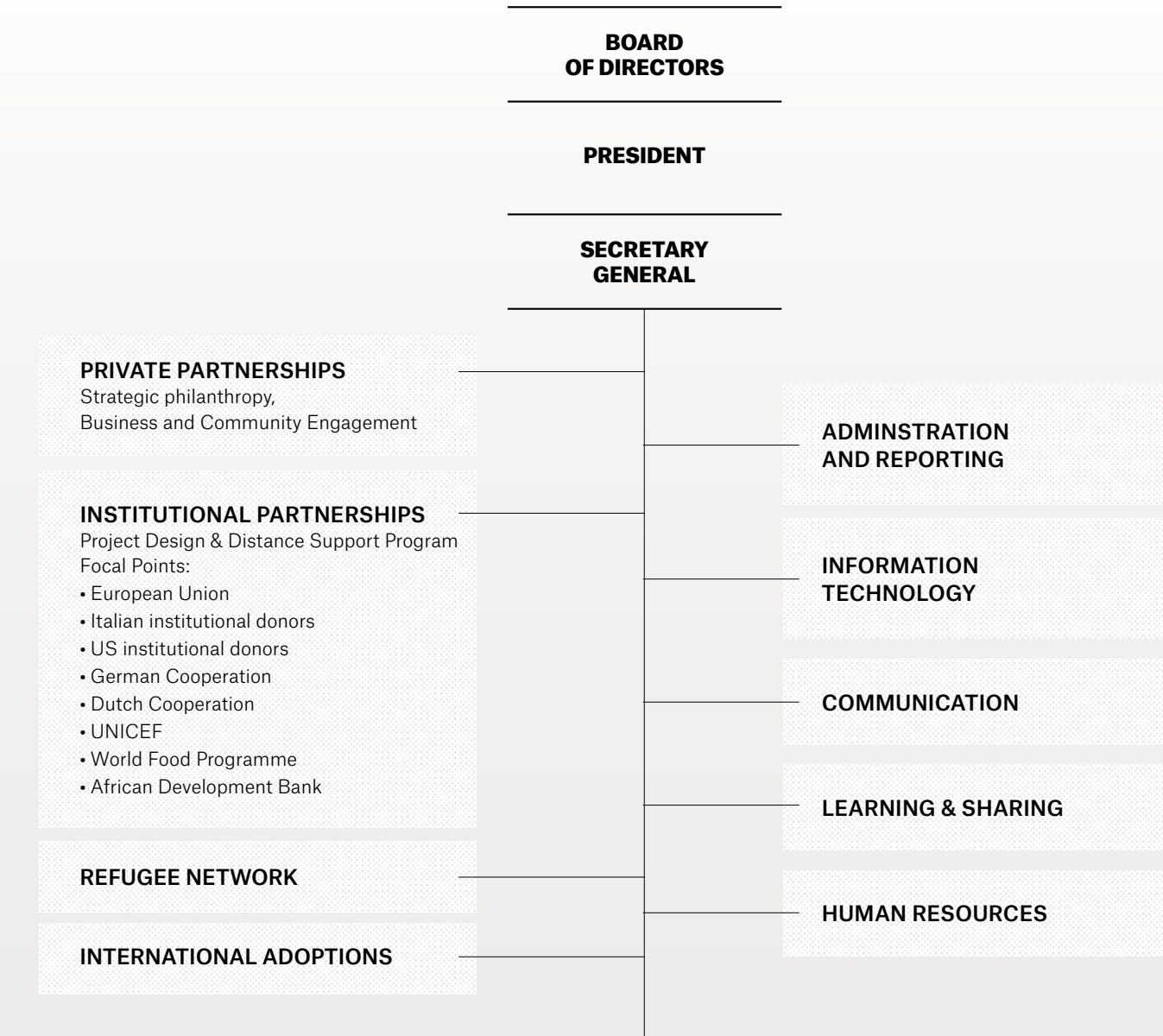
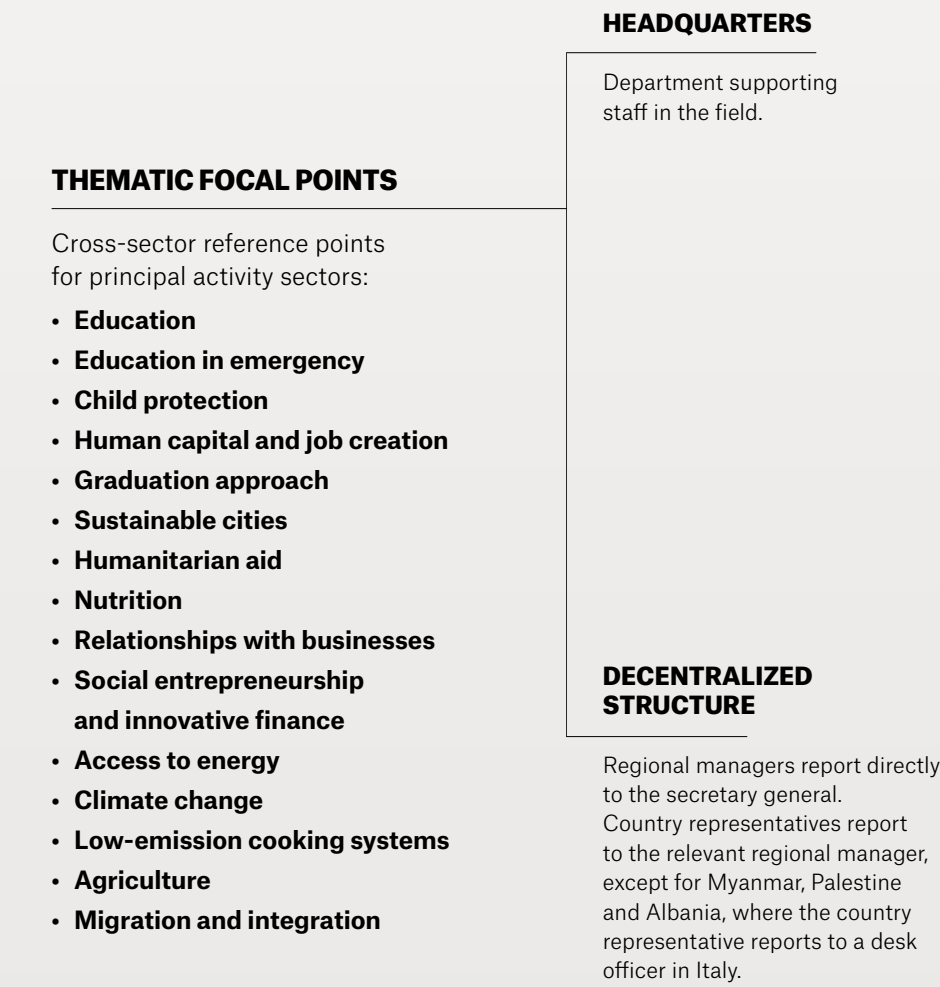
**SECRETARY GENERAL**  
**Giampaolo Silvestri**

**BOARD OF AUDITORS**  
Appointed on 06/30/2017 in post until 06/30/2021  
President: **Michele Grampa**  
Members: **Delia Gatti, Alfredo Tradati**

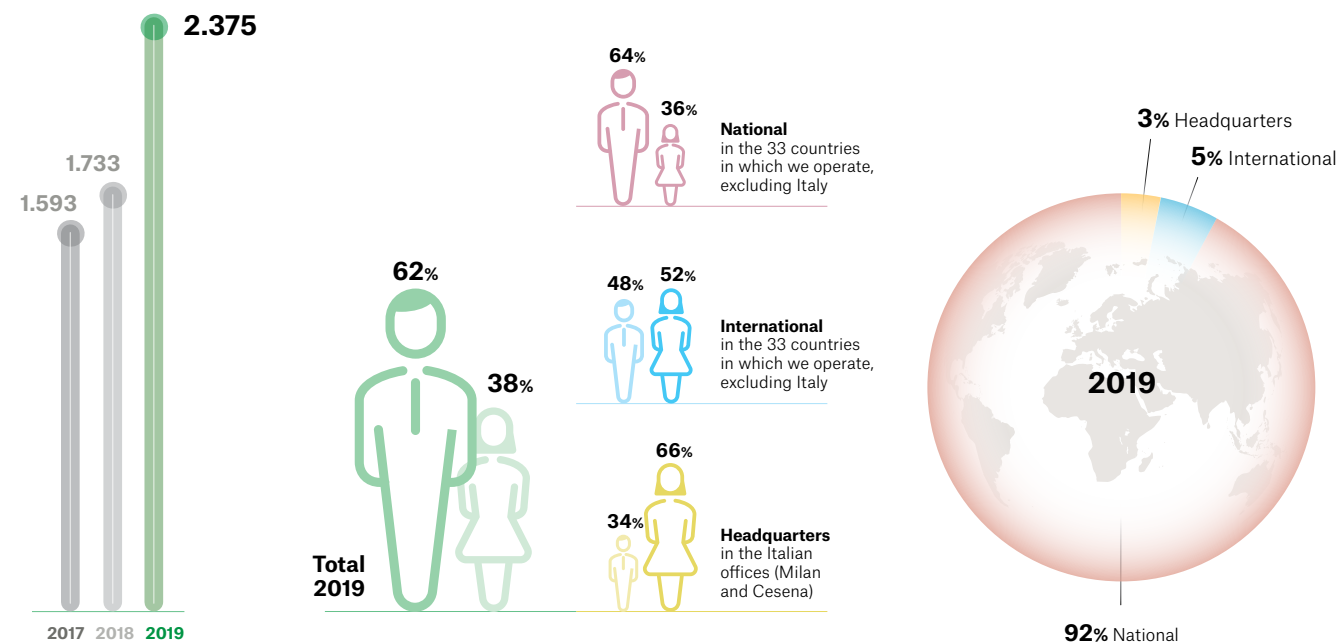
**SUPERVISORY BOARD**  
Established on 04/30/2013, renewed on 05/20/2019 and in post until 05/19/2023  
**Benedetta Colombo** (President), **Giorgio Brandazza**

Decentralized organizational structure divided into regions that are in constant communication with HQ departments in order to:

- guarantee widespread action
- maintain a uniform strategic and operational vision, safeguarding local special characteristics.



# staff in numbers



## annual meeting

Since 1999, AVSI has held periodic Annual Meetings where staff and external experts are invited to share their experiences, undergo technical training, and reflect extensively on cooperation challenges.

Five Annual Meetings were held in 2019, four of which were at a regional level and were focused on specific themes, and one global meeting was held at the central headquarters in Milan.

From January 28<sup>th</sup> to 31<sup>st</sup>, a meeting was held in Haiti by colleagues working on agricultural, food security and nutrition projects. From March 19<sup>th</sup> to 21<sup>st</sup>, colleagues in Uganda discussed sustainable cities and resilient communities, climate change and communication. "Migration and communication" was the theme of a meeting held in Ivory Coast from November 5<sup>th</sup> to 7<sup>th</sup>, while administration, logistics and human resources managers met in Kenya from September 30<sup>th</sup> to October 4<sup>th</sup>, to discuss "AVSI Operations: Cognitive Management."

AVSI's Worldwide Annual Meeting, held in Italy from June 24<sup>th</sup> to 27<sup>th</sup>, saw 120 professionals from 32 countries, including several AVSI's founding members, work together on the topic of "Asking ourselves the 'right' questions and capturing the signs of real change." It was an opportunity to take stock of how the strategic guidelines for 2019-2023 are applied, to discuss what emerged from the regional thematic meetings and to

gain greater knowledge of the issues that are crucial to our sector: climate change, vocational training and job creation, partnership and learning.

This sharing of experiences and successes encompassed contributions from external guests including Grammenos Mastrojeni, Vice-Secretary General of the Union for the Mediterranean, with responsibilities for energy and climate action; Angelino Alfano, former Italian Minister for Foreign Affairs and International Cooperation; Prof. Alberto Brugnoli, professor of economics, representing the Rector of the University of Bergamo on the theme of international cooperation and development; Paolo Lembo, who spent 32 years at the United Nations, including as Head of Mission in a number of complex emergencies, Director of the UN Regional Center for the Middle East, and Executive Director of the World Green Economy Organization (WGEO).

Among the contributors, there were representatives of AVSI's business partners, including Ez Mazou, Director of Corporate Affairs Africa at Philip Morris International, and Andrea Maggiani, Chief Executive Officer at Carbon Sink.



### Lebanon

An awareness-raising course for young Syrian refugees in Marjayoun. Photo by Mattia Marzorati.



# network

AVSI Foundation operates worldwide through a network of 34 founding members and more than 1,000 partners.

## 34 founding members

- ACDI**  
www.acdi.org.ar  
Argentina
- AVAID - Association de Volontaires pour l'Aide au Développement**  
www.avaid.ch  
Switzerland
- AVSI Alto Adige**  
www.avisialtoadige.it  
Italy
- AVSI BRASIL**  
www.avsibrasil.org.br  
Brazil
- AVSI Canada**  
www.avsi-canada.org  
Canada
- AVSI Polska - Organizacja Pożytku Publicznego**  
www.avsipolska.org  
Poland
- AVSI San Marino**  
www.avsisanmarino.sm  
Republic of San Marino
- AVSI-USA**  
www.avsi-usa.org  
USA
- Cardinal Otunga Charitable Trust**  
Kenya
- CDM - Cooperação para o Desenvolvement e Morada Humana**  
www.cdm.org.br  
Brazil
- CESAL**  
www.cesal.org  
Spain
- COWA - Companionship of Works Association**  
www.cowa-uganda.org  
Uganda
- CoWA - Companionship of Works Organization**  
Kenya
- Crecemos DIJO A.C**  
www.crecemos.org.mx  
Mexico
- CREN Centro de Recuperação e Educação Nutricional**  
www.cren.org.br  
Brazil
- EDUS Educazione e Sviluppo**  
www.edus.it  
Italy

- Famiglie per l'accoglienza**  
www.famiglieperaccoglienza.it  
Italy
- FDP - Protagonisti în educație**  
www.fdpstr.ro  
Romania
- Fondazione del Sacro Cuore di Cesena**  
www.sacrocuorecesena.it  
Italy
- Fundación DOMUS**  
Chile
- Fundación Sembrar**  
www.fundacionsembrar.ec  
Ecuador
- Khandlelo Associação para o Desenvolvimento Juvenil**  
Mozambique
- LA LIBANAISE**  
Lebanon
- LGIHE - Luigi Giussani Institute of Higher Education**  
www.lgihe.org  
Uganda
- MAKSORA**  
www.maksora.com  
Russia
- MASP - The International Association for Social Projects**  
Kazakhstan
- Meeting Point International**  
www.meetingpoint-int.org  
Uganda
- Meeting Point Kitgum**  
Uganda
- SHIS - Shoqata Internacionale për Solidaritetin**  
www.shisalbania.org  
Albania
- SHPRESA E JETES Agency for Social-Educative Services NGO**  
Kosovo
- SOTAS**  
www.sotas.org  
Lithuania
- Support International E.V.**  
www.supportinternational.de  
Germany
- The Seed**  
Nigeria
- VIDA - Voluntariado Internacional para o Desenvolvimento Africano**  
www.vida.org.pt  
Portugal

## 1,000+ partners

The main ones:

- AGDI Dairy farm**  
Uganda
- Agro-Max Agribusiness (U) Ltd**  
www.agromaxug.com  
Uganda
- Biladi**  
www.biladi.org  
Lebanon
- CASOBU - Cadre Associatif des Solidaires du Burundi**  
www.casobu.bi  
Burundi
- CBAU - Comunità Biellese Aiuti Umanitari Onlus**  
www.cbau.net  
Italy
- Centro Edimar**  
Cameroon
- CNMCI Chambre Nationale des Métiers de Côte d'Ivoire**  
www.commerce.gouv.ci  
Ivory Coast
- Commission Episcopale Nationale Justice et Paix**  
www.justicepaixhaiti.org.ht  
Haiti
- CSJ Centro de Solidaridad Juvenil**  
Mexico
- CUET - Cooperativa Universitaria Educación y Trabajo**  
Ecuador
- Custodia di Terra Santa**  
www.custodia.org  
Palestine
- Don Bosco Association**  
Kenya
- Effetà**  
Palestine
- Entreculturas**  
www.entreculturas.org  
Peru
- Escola Agrícola Rainha dos Apóstolos di Manaus**  
Brazil
- Fe Y Alegria**  
www.feyalegria.org.pe  
Peru
- FHM - Family Homes Movement**  
www.fhmberton.org  
Sierra Leone
- Fondazione Umano Progresso**  
www.fondazioneumanoprogresso.it  
Italy
- Fundación San Antonio**  
Venezuela

- Fundación San Rafael**  
www.sanrafael.org.py  
Paraguay
- Karuna Mission Social Solidarity**  
www.kmss-caritasmyanmar.org  
Myanmar
- Little Prince School**  
www.littleprincekenya.org  
Kenya
- Loving Gaze**  
www.lovinggaze.org  
Nigeria
- Meeting Point Hoima**  
www.meetingpointhoima.blogspot.com  
Uganda
- National Union of Coffee Agribusinesses and Farm Enterprises (NUCAFE)**  
www.nucafe.org  
Uganda
- Notre Dame d'Afrique (Paroisse)**  
Democratic Republic of the Congo
- Obra del Padre Mario Pantaleo**  
www.padremario.org  
Argentina
- Obras Educativas Padre Giussani**  
www.obraseducativas.org.br  
Brazil
- POJE CI Plateforme Opérationnelle Jeunesse de la Côte d'Ivoire**  
Ivory Coast
- SEPICJ A.C.**  
www.sepicj.org  
Mexico
- SiKanda - Solidaridad Internacional Kanda A.C.**  
www.si-kanda.org  
Mexico
- SJM Service Jésuite aux Migrants - Solidarité Fwontalye**  
Haiti
- SMHC Saint Mary's Home of Charity**  
Sierra Leone
- St. Joseph's Hospital Kitgum**  
www.sjhkitgum.org  
Uganda
- St. Kizito Primary School**  
South Sudan
- St. Kizito Vocational Training Institute**  
www.stkizito.com  
Kenya
- St. Mary College**  
South Sudan
- St. Theresa Mission Hospital**  
South Sudan
- UNDH Université Notre Dame d'Haïti**  
www.undh.edu.ht  
Haiti




















































**Mozambique**  
From top: inside a primary school and two images showing life in the camps in the province of Cabo Delgado. Photos by Alessandro Grassani.



# projects, countries

## Africa

Burundi	    
Republic of the Congo	
DR Congo	      
Ivory Coast	      
Kenya	      
Mozambique	      
Nigeria	   
Rwanda	   
Sierra Leone	   
South Sudan	      
Uganda	     

## Latin America and the Caribbean

Brazil	    
Ecuador	    
Haiti	      
Dominican Republic	
Mexico	    
Peru	      
Paraguay	
Argentina	
Colombia	
Venezuela	












## Middle East

Iraq	    
Jordan	    
Lebanon	    
Palestine	      
Syria	   

## Asia

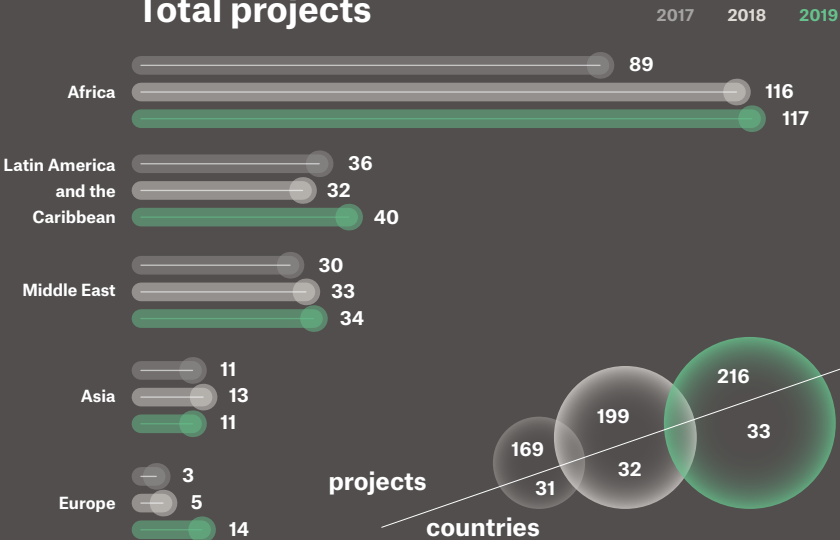
Kazakhstan	 
Myanmar	      

## Europe

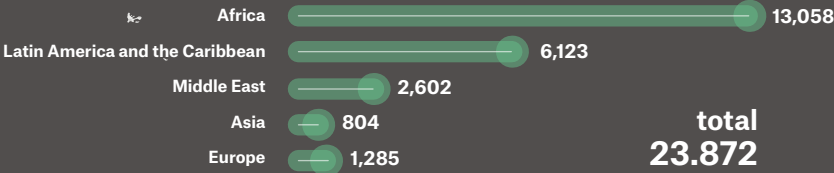
Albania	 
Italy	    
Kosovo	 
Russia	 
Ukraine	

Where AVSI implements its projects

### Total projects



### Children supported by the distance support program



### 2019 projects per sector





# projects

AVSI acts in line with the Sustainable Development Goals of the United Nations’ 2030 Agenda and operates in the following sectors in both humanitarian and development terms:

-  **Environment**
-  **Democratization**
-  **Energy**
-  **Agriculture**
-  **Education**
-  **Child protection**
-  **Health**
-  **Human rights**
-  **Livelihood and economic strengthening**
-  **Nutrition**
-  **Sustainable cities and communities**
-  **Vocational training and job creation**
-  **Water**



AVSI’s activities favor a multisectoral approach with particular emphasis on cross-sector themes. For example, 74% of projects supported people entangled in the **migration phenomenon**, 71,6% of projects have **gender equality and**

**women’s empowerment** among their priority policies and 37.1% of projects have included **private sector** businesses. **Digitalization** is a crucial component in most of our projects, in terms of monitoring and implementing actions.

## AVSI’s approach in the humanitarian field

Since its foundation, AVSI has been responding to emergencies in countries where it operates. In some cases, such as in Rwanda, following the 1994 genocide, AVSI’s stable presence in a country stems from providing humanitarian aid. In 2019, 32.24% of projects were implemented in response to emergencies or situations of prolonged crisis. Provision of food, water, medicines, hygiene and sanitary items, distribution of tents, education and psycho-social support, reconstruction of houses and schools are some of the actions taken in places like Syria, Brazil, South Sudan, the Democratic Republic of the Congo, and Myanmar. With AVSI’s method, immediate action always opens up a broader perspective.

Even in an emergency or situation of prolonged

crisis, change can only happen if, as well as providing essential help, people are involved by allowing their skills and abilities to emerge. This occurs by supporting both the beneficiaries and their communities: actions that enhance those positives that already exist through partnerships with local institutions, associations and organizations. This approach makes people more resilient and allows them to become drivers of development.

From the start, each humanitarian action is designed to be part of a longer-term development strategy and enhances the humanitarian-development-peace nexus; today, this is a priority for international cooperation and a characteristic of AVSI’s approach.



**Mexico**  
Two children playing in a village in the state of Puebla. Photo by Matteo Bastianelli.



An example of our humanitarian action

AVSI has been operating in Mozambique since 2010. When cyclone Idai made landfall in the central provinces (March 2019), we engaged a local team and an international expert to begin an emergency analysis of local needs, working with other agencies present in the area, to plan appropriate actions. The first initiative allowed us to respond to immediate needs.

To ensure that people were valued and their dignity maintained, the decision on goods to be distributed and activities to be carried out were taken in conjunction with the communities. This continuous exchange of ideas led, for example, to the decision to add other essential goods to those traditionally distributed, like mattresses, which normally are not part of the NFI (non-food items) kits.

In the same way, psycho-social support activities for children were organized involving parents and the caregivers of unaccompanied minors.

We used a similar approach in response to cyclone Kenneth (April 2019), in the province of Cabo Delgado, where we provided access to psychological and social support services, especially to minors.

AVSI has been side by side with the families in the suburb of Beira, in the first days after the cyclone in the Inhamitua district and in the camp that was established initially in the parish of Sao Pedro, then transferred to Mutua (70 km from the city). In 2019, 3,400 displaced persons lived in the camp without adequate infrastructure and services, in a state of food insecurity.

The response to cyclone Idai in Mozambique (March 13th, 2019)



Mozambique, province of Sofala

CAFOD - Catholic Agency for Overseas Development  
Education Cannot Wait fund  
Caritas Italy, Caritas in Beira, CEI - Italian Bishops' Conference

March – December 2019

698 families, 19,455 students and 300 teachers

Thanks to the support we received from various donors, it has been possible to begin four projects, some of which continue into 2020.

- Actions in the camp for displaced families**
- conducting a census of people in the camp: identifying lone or unaccompanied children and single-parent families and carrying out a study into the families' needs and skills;
  - distributing shelter kits (tools used when rebuilding houses that were not completely destroyed) and NFI kits (non-food items);
  - constructing a Child-Friendly Space for children aged between 3 and 8 years old;
  - raising awareness regarding personal and collective hygiene practices, disease prevention, child protection, and gender violence prevention;

- Actions in 14 schools in Beira and the district of Nhamatanda**
- distributing hygiene kits;
  - conducting a feasibility study into the reconstruction of buildings;
  - training primary school teachers to ensure that traumatized children would receive the necessary support;
  - creating peer-clubs, groups of children of the same age who met twice a week for creative and recreational activities.

- Results**
- 829 families received emergency kits;
  - an average of 500 children a week attended the Child-Friendly Space;
  - more than 6,000 people participated in awareness-raising sessions;
  - the reconstruction of 14 schools was planned;
  - 88 teachers trained in psycho-social support, child protection, gender violence prevention;
  - 280 pupils in 14 schools were involved in creative and recreational activities.

These projects helped manage the camp, support the school system and form the basis for further actions. In the post-emergency phase (2020), through the cash for work system and the promotion of income-generating activities, we plan to strengthen the economic system.

"We had to leave Venezuela because my salary wouldn't even allow me to buy food for the whole family. Coming to Ecuador was a real odyssey. When we got here, we didn't know what to do. Thanks to the ACTIVADOS project, we can now see how we can restart our life here."

Danny Lovera, a Venezuelan migrant in Ecuador



ACTIVADOS. Integrating Venezuelan migrants in Ecuador

Ecuador, province of Manabí, in two neighborhoods in Manta and in Portoviejo.

UNHCR - United Nations High Commissioner for Refugees

July - December 2019

2,000 Venezuelan migrants and Ecuadorian citizens

The Latin America and Caribbean region is experiencing an unprecedented migratory crisis. In Ecuador, the ACTIVADOS project has promoted peaceful coexistence in two neighborhoods in the city of Manta and in Portoviejo, where 40% of inhabitants are Venezuelan migrants.

- Actions**
- strengthening the community network: consolidating the skills of local businesses already involved in the integration process and involving the Ecuadorian and Venezuelan communities to identify needs, map the services and resources already present to create community action plans in response to the real needs that arise. The identified needs include procedures to regularize migrants, to protect children, to support female victims of violence, to support the search for employment
  - identifying and mapping sources of income; by conducting general investigations and a market analysis, a roadmap was developed that enabled us to plan employment and social inclusion activities

for the inhabitants of the two neighborhoods. For example, we identified the sectors and value chains to focus investment on generating income opportunities.

- Results in both neighborhoods**
- participative diagnostics and action plan were created and implemented;
  - information needs were assessed, and a communications system was developed;
  - a round table discussion group was established and a roadmap was agreed for child protection and gender violence prevention actions;
  - an "Activados" neighborhood committee was formed made up of 20 inhabitants (Venezuelan and Ecuadorian);
  - information material was distributed, a communication and awareness-raising workshop was organized. At the end of the project, 944 Venezuelans received timely, precise and easily accessible information regarding available services;
  - cultural and urban regeneration activities were established (for example, reconstruction of the neighborhood park) to promote integration and to circulate information to inhabitants;
  - manufacturing activities and the labor market in the province of Manabí were mapped;
  - a pilot initiative was planned to find jobs for Venezuelan migrants.

Thanks to the results achieved, the project was extended and expanded to other areas of Ecuador.

From humanitarian aid to development, on the migratory routes

Forced migration often has its origins in humanitarian crises. At the end of 2019, this affected almost 80 million people. If the causes are numerous - conflict, persecution, poverty, natural catastrophe and the effects of climate change, the consequences are the same: families forced to flee to another part of the country, beyond the border or to more developed countries.

This is why the majority of the humanitarian aid projects AVSI carries out are connected with migration. AVSI works in countries of origin to improve the living conditions of internally displaced persons (Democratic Republic of the Congo, Iraq and Myanmar) and "potential migrants" (Democratic Republic of the Congo, Haiti, Ivory Coast, South Sudan, Syria) and to enable the return of migrants (Haiti, Ivory Coast, Nigeria and South Sudan). We also work in countries of transit (Jordan, Kenya, Lebanon) to facilitate access to education and employment opportunities, and in countries of destination to support integration or assisted voluntary return (Italy, Brazil, Dominican Republic, Ecuador and Uganda).



# AVSI's approach in the migration sector

## 1 The person and dignity

We are talking about people, not numbers or labels (irregular migrants, return migrants, economic migrants, displaced persons, refugees). Their dignity is beyond dispute.

## 2 The person and community

All aspects of a migrating person are considered, including their relationship with their original community and their host community. The safety and security of the host community must be taken seriously.

## 3 When and where AVSI provides help

AVSI's presence in numerous countries along the world's migratory routes allows us to support people at different times: before the decision is taken to emigrate, when alternatives can be found; during the journey, when integrating into new environments; during the voluntary journey home.

## 4 Culture and communication

The cultural heritage of the person in transit, and their host community, must always be protected. Proper communication means circulating correct information which may bridge the gap that can emerge between distorted perception and the reality of the situation.

## 5 Aspirations and alternatives

A person migrates because of an aspiration to improve his/her life, a desire rooted in human nature, which is a significant factor in the development process.

*In Italy, AVSI supports the process of integrating young migrants who are under international and humanitarian protection by placing them in employment. In the province of Milan, we have helped place migrants in the logistics and catering sector (since 2015) and, in the province of Salerno, in the agricultural sector (since 2019). The projects respond to businesses' need for trained staff and help prevent the exploitation of workers.*

### From emergency to development: integrating migrants in Italy



Italy, provinces of Milan and Salerno

FPrivate foundation, Fondazione FM Logistic, Panino Giusto, Fondo Beneficenza Intesa Sanpaolo

January 2019 – March 2020

81 refugees

These projects are based on a process created with all of the partners involved: reception center management agencies, training agencies and businesses.

**Partners**  
**in the Campania Region:** Cooperativa Tertium Millennium, Consorzio Farsi Prossimo, Coldiretti Campania and 12 agricultural businesses

**in the Lombardy Region:** Cooperativa Farsi Prossimo, Consorzio Farsi Prossimo, Fondazione ENAIP Lombardia, ACLI (Italian Christian Workers Association) Lombardy, Fondazione Accademia del Panino Italiano, and 10 businesses.

#### Activities

- selecting beneficiaries;
- providing sector-specific and technical language training, and soft skills training;
- internship with partner businesses aimed at placing people into employment with a contract.

#### 2019 Results

- 50 refugees received training;
- 56 refugees did an internship. 28 of these were employed by our partner businesses, 6 found work independently and 9 reached, as a minimum, interview stage.

*Assisted voluntary return and reintegration (AVRR) is an alternative that is available to migrants who find that they are unable or are unwilling to remain in the host country and decide to return to their country of origin. Thanks to our presence in the main countries of origin that are sources of migratory flows, since 2019 AVSI has been involved in programs that allow people to return home with dignity.*



### Assisted Voluntary Return & Reintegration

Italy  
In 20 countries of origin (Burundi, DR Congo, Iraq, Ivory Coast, Jordan, Kazakhstan, Kenya, Kosovo, Lebanon, Mozambique, Myanmar, Nigeria, Palestine, Paraguay, Republic of the Congo, Rwanda, Sierra Leone, South Sudan, Syria, Uganda)

Asylum Migration and Integration Fund 2014-2020  
Italian Ministry of the Interior

March 2019 – December 2021

62 migrants

AVSI works with the Italian Council for Refugees (CIR) on the "Return Integration 4" project, with the Italian Development Information and Education Center

(CIES) on the "Ermes 3" project, and with the Municipality of Milan.

#### Activities

AVSI is responsible for receiving return migrants in 20 countries, and for creating and monitoring the reintegration plan for 6 months. In partnership with the Municipality of Milan, AVSI intends to develop a range of pre-departure vocational training courses aimed at migrants in the city.

#### Results

In 2019, 62 migrants (61 adults and 1 minor) were identified by partners to begin the assisted voluntary return process. 43 of these have already returned to their country of origin and received into the reintegration program; 21 reintegration plans were completed in 2019, the others continued into 2020.



**Democratic Republic of the Congo**  
Three scenes of daily life in Goma, North Kivu (top) and Bukavu, South Kivu (center and bottom). Photos by Marco Gualazzini.



# distance support program

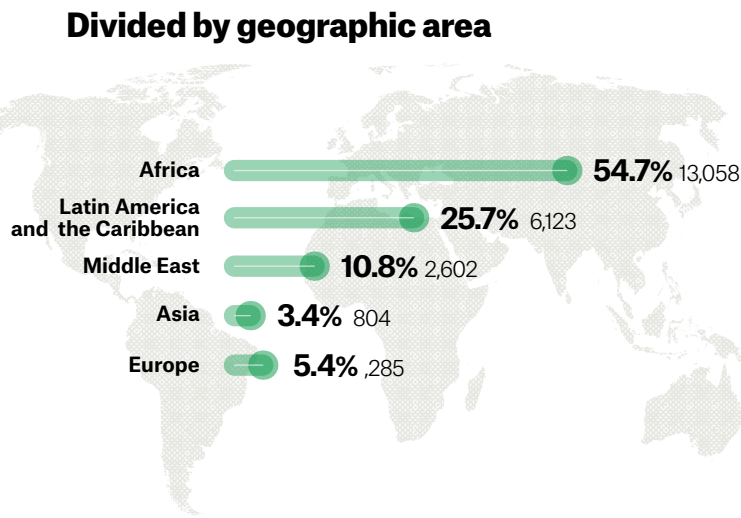
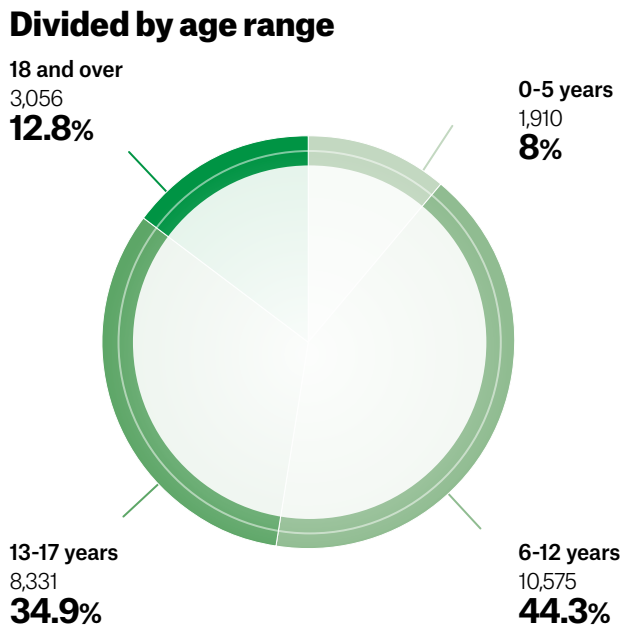
The Distance Support Program is a project that creates a special relationship between a child and his or her family in a developing country and a person, a group of friends, a school, a business, or a family in Italy.

The Distance Support Program is a personalized venture which in 2019, attracted more than 18,000 Italian donors (individuals, families, businesses) who make a significant contribution to the well-being and growth of a child living in a developing country. In the 28 countries in which the Distance Support Program is active, AVSI translates these donations into different actions: meeting the essential need for food, healthcare, protection, education; proposing literacy courses, vocational training courses, promoting savings and loans groups for parents; starting activities to generate income to boost the skills and abilities of the adults who care for the smallest children.

The Distance Support Program is multi-sectoral in nature, cutting across different sectors like education, nutrition, protection, sustainable cities and communities, health, and also professional training and work creation, livelihood and economic development. Focused and designed based on the child's need for growth, it also supports development opportunities for the child's entire community.

By virtue of AVSI's roots in the local environment and its knowledge of community dynamics, and thanks to additional funds from other private and institutional donors, the Distance Support Program's initiatives can be distributed and expanded further.

The Distance Support Program is a hallmark of AVSI's mission: it is founded on the conviction that education is the main driver of a person's development. This is confirmed by the courses completed by thousands of children who, after being supported for several years, as adults have found their independence, dignified employment and, in turn, have often chosen to support vulnerable children in their countries.



**Uganda**  
Two children in a courtyard on the island of Bugala. Photo by Stefano Schirato.



# international adoptions

Every day, AVSI meets many abandoned children throughout the world. International adoption gives them a chance to have a family.

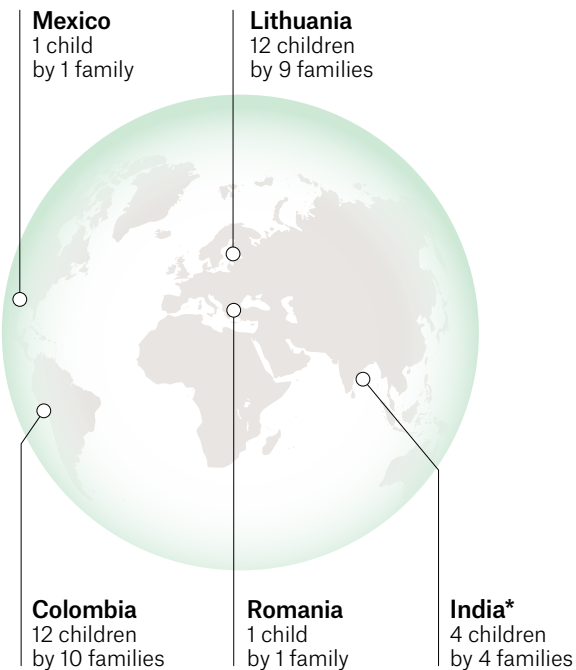
AVSI is an agency authorized by the Italian Commission for International Adoptions with offices in Milan, Cesena, Florence and Naples.

AVSI operates in Colombia, Mexico, Lithuania, Albania, Romania, Ukraine, Russian Federation, Kazakhstan, Sierra Leone and India.

In 2019

**34**  
assignments  
**30**  
children adopted  
by 25 families

**106**  
families involved  
in information, training  
and support meetings  
(for individual families  
or groups of families)

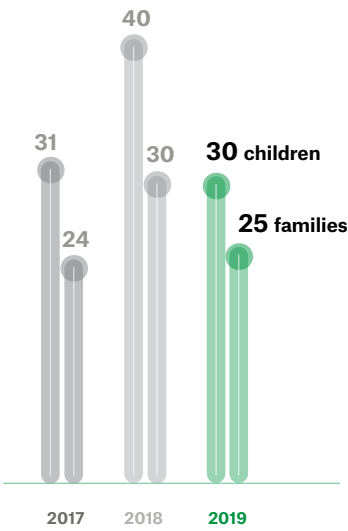


\* Adoptions in agreement between two entities: the adoptive families have been formally registered through an international adoptions agency accredited with the Indian authority, while AVSI has supported the families in the adoption process.

From 2013 to 2019

**593**  
children adopted

From 2017 to 2019



**Kenya**  
A lesson in Nairobi, a moment's pause in the San Riccardo Pampuri school in the county of Meru, a training course in Nairobi. Photo by Aldo Gianfrate.

The main stages of the adoption process with AVSI

**1**  
Families interested in international adoption are invited to attend group information meetings

**2**  
Preparation courses are given by AVSI operators and families with adoption experience

**3**  
Follow-up interviews to choose the country/ discuss the assignment. The Social Team meets the family to discuss the adoption project

**4**  
The adoption application and the documentation required by the authorities in the foreign country are all prepared and sent

**5**  
Wait while the application is processed and a proposal is made to match with a child. The family is supported by various individual and group meetings

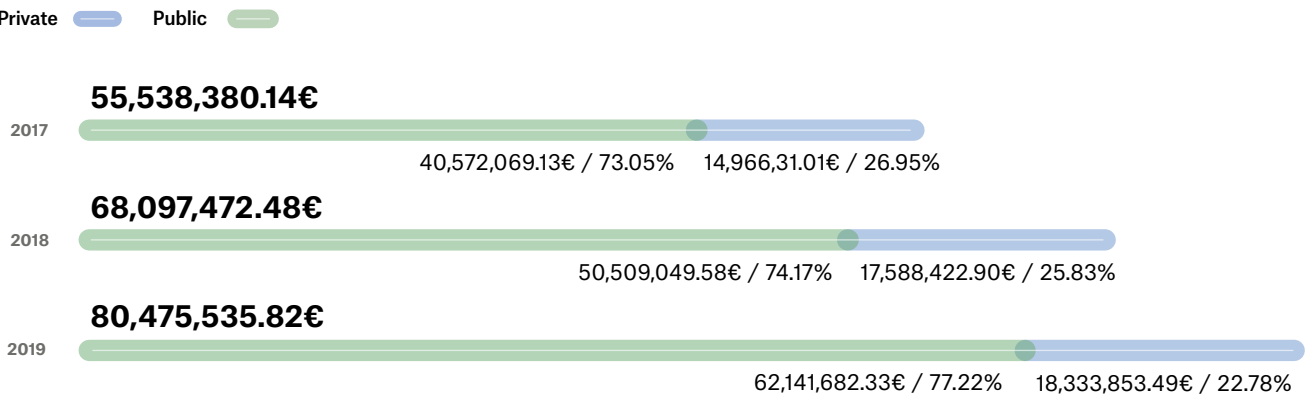
**6**  
After consent is given, travel and accommodation are organized for the family to take a trip to meet the child. During the trip, the family is assisted by an AVSI contact

**7**  
Post-adoption. For two or more years, area Social Services or AVSI will meet the family for post-adoption reports to be sent to the foreign country.



# numbers

## Total resources and private and public fundraising performance



## How AVSI uses your money



## Quality and transparency

AVSI project design system conforms to UNI EN ISO 9001:2015 standards for cooperation, aid and

development activities in partnership with and on behalf of main institutional, national and international donors.

# Kpi Key Performance Indicators

Each year, we use a set of Key Performance Indicators to measure our results, so that we as an organization and you know how we are performing. The table below sets out a selection of the more significant indicators.

The indicators were developed in 2018 based on the FMA international framework, with support from Prof. Alberto Brugnoli, Professor of Economics at the University of Bergamo. Results are measured against pre-established administrative and management targets, as well as targets in terms of human resources, program performance level, communication, and the actions of the governance and control bodies. This is an evolving process, in line with AVSI's policy of reflecting on experience, which has always been its trademark.

	2019 TARGET	2019 RESULT
Financial Health		
Cash and cash equivalents	+ 15% compared with 2018	+ 4.58%
Equity	+ 15% compared with 2018	+ 2718%
Certification of annual financial statements	financial statements of all AVSI offices to be certified	the financial statements of all AVSI offices were certified
Human Capital		
Percentage of Headquarters staff performance goals met	60% of HQ staff with an assessment of at least 3 out of 5	43% HQ staff assessment = 3 57% HQ staff assessment = 4
Time to hire for position vacancies	40 days	45 days
Information Technology		
ICT Up-Time	100%	100%
Fundraising & Development		
Average contribution per type of donor	increase compared with 2018	Institutional donors: European Union +12.79%; USAID, development banks, other bilateral donors: +117.76%; Italian Government: +39.54%; International organizations: -17.05%; Italian local authorities: -23.90%; CEI (Italian Bishops' Conference): +88.86%; Private donors: AVSI Point +2.5%; individuals +14%; businesses +2.6%; foundations +31%; schools +5%
Donor retention rate	increase compared with 2018	Institutional donors: 73.91% (+ 0.23% compared with 2018) Private donors: 82.29% (- 2.15% compared with 2018)
Marketing & Communications		
Website page view	+ 10% compared with 2018	+27%
Social media activity	+5% fans/followers compared with 2018	Facebook fans +18.17%; Twitter followers: +7.97%; Instagram followers: +67.82%; LinkedIn followers: +77.95%
Media placements and press coverage	+5% media coverage compared with 2018	+7%
Risk management and Governance		
Data security system periodically verified	periodic data security checks to be performed in line with the frequency set out in GDPR	100% activities performed correctly
Board composition and engagement	in line with guidelines set out in Statute	board member skills diversification: 1 from non-profit background, 2 from business background, 2 from academia, 2 from institutions;  participation in meetings: 90%
Supervisory Board ontime reporting to the Board and answers for specific events reported by stakeholders	95% specific cases referred to the Supervisory Board examined and answered;  100% half-yearly reports sent promptly	100%  100%
Programs & Service Delivery		
Percentage of projects results obtained	92.5% for projects concluded in 2019	94,60%
Accountability to beneficiaries (% of claims solved)	95% specific cases referred to the Supervisory Board examined and answered	100%
Outreach & Advocacy		
Number of community events held	increase compared with 2018	1,216 (+13% compared with 2018)
Number of participants to community events	increase compared with 2018	267,520 (+37% compared with 2018)
Percentage of projects in partnership with local organizations	70%	75,95%
Facilities & Capital Projects		
	meet all deadlines relating to institutional activities (financial statements, budgets, audits) and relating to project-oriented activities (intermediate and final accounts and audits)	100% deadlines met



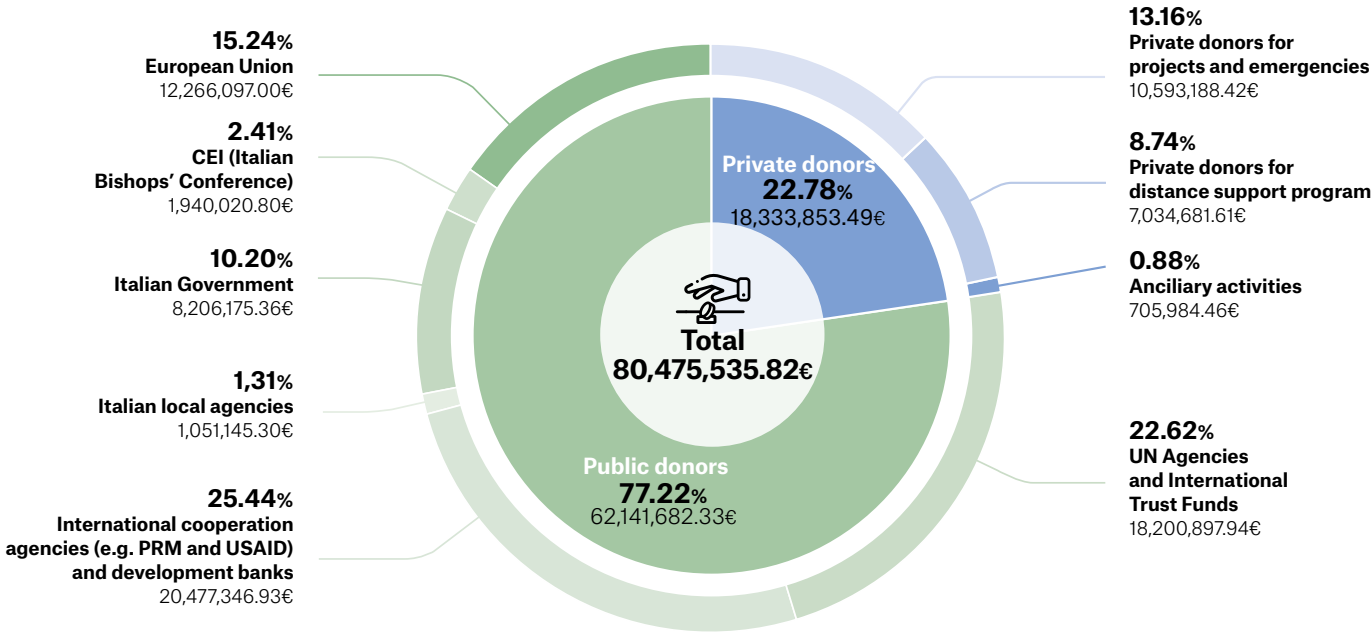
# aggregate financial statements

AVSI’s overall budget is €80,475,535.82. This budget combines the figures from our Italian offices and our foreign offices, all certificated by EY S.p.A.

AVSI's overseas offices included in the aggregated statement are: Burundi, Democratic Republic of the Congo, Ecuador, Haiti, Iraq, Ivory Coast, Jordan,

Kenya, Lebanon, Mexico, Mozambique, Myanmar, Palestine, Peru, Republic of the Congo, Rwanda, Sierra Leone, South Sudan, Syria, and Uganda.

## Where our contributions come from



## Budget per country

(values expressed in Euros)			
Uganda	15,776,428.27	Italy	1,212,014.35
Lebanon	13,903,636.17	Rwanda	1,096,709.95
DR Congo	8,539,277.51	Brazil	1,026,926.11
Haiti	7,757,313.09	Myanmar	1,024,484.06
Kenya	5,028,088.20	Sierra Leone	968,483.22
Syria	4,537,369.17	Ecuador	839,766.00
South Sudan	3,412,130.05	Palestine	821,367.96
Mozambique	3,351,438.66	Mexico	628,290.25
Iraq	2,439,773.63	Republic of the Congo	474,579.69
Ivory Coast	1,958,270.19	Albania	322,423.15
Burundi	1,702,314.95	Peru	222,501.71
Jordan	1,685,819.43	Nigeria	191,161.95
Total		80,475,535.82	

## Statement of Profit or Loss

values in Euros

at December 31st, 2019 and at December 31st, 2018

	2019	2018
Contributed income from the Italian Government	7,744,174	5,351,129
Contributed income from the European Union	11,682,638	10,394,457
Contributed income from International Organizations/Other bilateral donors	35,804,426	29,627,410
Contributed income from Local Agencies	1,051,145	1,381,215
Contributed income from CEI (Italian Bishops' Conference)	1,936,987	1,027,229
Contributed income from Private Donors	9,267,547	8,131,602
Contributed income from DSP Private Donors	6,095,861	6,585,010
CONTRIBUTED INCOME FOR PROJECTS	73,582,777	62,498,051
Contributed income from the Italian Government	462,002	529,624
Contributed income from the European Union	583,459	480,564
Contributed income from International Organizations/Other bilateral donors	2,873,818	1,717,423
Contributed income from Local Agencies and CEI (Italian Bishops' Conference)	3,034	-
Contributed income from Private Donors	1,325,641	1,480,266
Contributed income from DSP	736,682	753,740
Contributed income from International Adoptions	202,138	190,150
CONTRIBUTED INCOME DUE TO ORGANIZATION EXPENSES	6,186,774	5,151,766
Counseling	190,815	222,241
Sponsorship	301,150	201,050
Revenue from sales of CO2 emissions rights	214,019	24,364
REVENUE FROM ANCILLARY ACTIVITIES	705,984	447,655
TOTAL CONTRIBUTED INCOME	80,475,536	68,097,472
Projects funded by the Italian Government	(5,204,511)	(3,486,618)
Projects funded by the European Union	(8,933,370)	(6,978,692)
Projects funded by International Organizations/Other bilateral donors	(24,019,692)	(23,169,945)
Projects funded by Local Agencies	(842,468)	(1,099,280)
Projects funded by CEI (Italian Bishops' Conference)	(1,557,870)	(965,254)
Projects funded by DSP	(1,222,827)	1,497,503
Projects funded by private donors	(8,489,126)	(9,064,838)
EXPENSES INCURRED + FUNDS TRANSFERRED TO PROJECTS	(50,269,864)	(43,267,124)
EXPENSES FOR PROJECT-DEDICATED STAFF	(22,577,054)	(18,314,677)
TOTAL PROJECT EXPENSES	(72,846,919)	(61,581,801)
EXPENSES FOR STAFF IN THE MAIN OFFICES (ITALY)	(6,403,122)	(6,017,923)
OTHER ORGANIZATION EXPENSES	(4,593,069)	(4,342,739)
- Expenses for raw materials, subsidiary and consumption materials	(789,380)	(825,320)
- Expenses for services	(1,439,727)	(1,446,540)
- Travel and transportation	(544,047)	(319,498)
- Expenses for third-party goods	(1,141,999)	(151,006)
- Other management expenses	(677,916)	(1,600,374)
AMORTIZATION AND DEPRECIATION	(345,391)	(448,755)
- Amortization of intangible assets	(80,979)	(35,033)
- Depreciation of tangible assets	(205,584)	(205,372)
- Provisions and depreciation	(58,828)	(208,349)
COSTS TRANSFERRED TO PROJECT MANAGEMENT	4,692,970	5,730,121
COSTS TRANSFERRED TO ANCILLARY MANAGEMENT	117,251	943
TOTAL ORGANIZATION EXPENSES	(6,531,360)	(5,078,352)
EXPENSES FOR ANCILLARY ACTIVITIES		
- Expenses for staff	(249,301)	(20,483)
- Expenses for services	(93,149)	(1,162)
- Expenses for consumption materials	(3,208)	-
- Travel and transportation	(3,254)	(2,555)
- Fund transfers	(150,054)	(16,588)
TOTAL EXPENSES FOR ANCILLARY ACTIVITIES	(498,966)	(40,787)
OPERATING RESULTS	598,291	1,396,532
Other financial revenue	105,351	59,024
- Revenue from securities in circulating assets	-	(565)
- Other revenue	105,351	59,589
Interest and other financial expenses	(291,255)	(47,310)
FINANCIAL REVENUE AND EXPENSES	(185,904)	11,715
Extraordinary revenue	26,216	10,967
Extraordinary expenses	(13,720)	(540,799)
EXTRAORDINARY REVENUE AND EXPENSES	12,495	(529,832)
Adjustments to accounts payable in currencies other than the Euro (capital gain on projects)	960,987	2,478,341
Provision for project receivables depreciation	-	-
Adjustments to accounts receivable in currencies other than the Euro (capital gain on projects)	(911,007)	(2,513,997)
ADJUSTMENTS ON PROJECTS	49,979	(35,656)
Difference of exchange rate - Profit/(Loss)	224,798	(211,656)
INCOME BEFORE TAXES	699,659	631,102
Taxes for the financial year	(19,173)	(17,456)
RESULT FOR THE FINANCIAL YEAR	680,486	613,646



Statement of Financial Position - Assets  
at December 31st, 2019 and at December 31st, 2018

values in Euros

	at 31.12.2019	at 31.12.2018
<b>INTANGIBLE ASSETS</b>	<b>225,137</b>	<b>62,404</b>
Statute modifications	7,443	882
Software expenses	40,285	47,880
Quality certification	2,647	3,068
Trademark registration	-	-
Improvements on third-party assets	167,881	10,573
Goodwill	800	-
Expansion costs	6,081	-
<b>TANGIBLE ASSETS</b>	<b>3,574,892</b>	<b>3,646,930</b>
- Land and buildings	3,316,270	3,360,106
- Plant and machinery	11,470	71,182
- Vehicles and motorcycles	121,205	178,810
- Office furniture	82,147	24,452
- Electronic office equipment	43,800	12,381
<b>FINANCIAL ASSETS</b>	<b>80,927</b>	<b>80,927</b>
- Shareholdings in other companies	80,927	80,927
<b>TOTAL ASSETS</b>	<b>3,880,956</b>	<b>3,790,261</b>
<b>RECEIVABLES</b>		
<b>Receivables due from private donors</b>	<b>1,498,635</b>	<b>129,313</b>
<b>Receivables due from clients for ancillary activities</b>	<b>223,527</b>	<b>804,910</b>
<b>Receivables due from social security institutions</b>	<b>11,755</b>	<b>26,407</b>
<b>Receivables due from tax authorities</b>	<b>45,014</b>	<b>82,353</b>
<b>Other receivables</b>	<b>611,343</b>	<b>3,270,447</b>
<b>Advances to local offices and local organizations</b>	<b>849,061</b>	<b>5,304,348</b>
<b>Receivables due from institutional donors</b>	<b>78,778,337</b>	<b>68,036,907</b>
- Projects funded by the Italian Government	9,759,795	7,355,561
- Projects funded by the European Union	20,084,790	11,787,821
- Projects funded by International Organizations/Other bilateral donors	43,888,732	47,341,332
- Projects funded by CEI (Italian Bishops' Conference)	674,137	1,052,719
- Projects funded by Local Agencies	4,370,883	499,474
<b>From related parties</b>	<b>1,078</b>	<b>(25,392)</b>
- payable within the next year	1,078	(25,392)
- payable beyond the next year	-	-
<b>From foreign subsidiaries</b>	<b>-</b>	<b>-</b>
- payable within the next year	-	-
- payable beyond the next year	-	-
<b>FINANCIAL ASSETS OTHER THAN FIXED ASSETS</b>		
Other securities	-	<b>143,892</b>
<b>CASH AND CASH EQUIVALENTS</b>	<b>17,987,961</b>	<b>17,199,678</b>
Bank and post deposits	17,814,066	17,100,495
Cash at hand	173,894	99,183
<b>TOTAL CURRENT ASSETS</b>	<b>100,006,712</b>	<b>94,972,863</b>
<b>ACCRUALS AND DEFERRALS</b>	<b>1,356,554</b>	<b>686,127</b>
<b>TOTAL ASSETS</b>	<b>105,244,222</b>	<b>99,449,250</b>

Statement of Financial Position - Liabilities  
at December 31st, 2019 and at December 31st, 2018

values in Euros

	at 31.12.2019	at 31.12.2018
<b>Membership fees</b>	<b>40,918</b>	<b>40,918</b>
<b>Accumulated fund</b>	<b>1,739,814</b>	<b>1,343,608</b>
<b>Variation to accumulated fund</b>	<b>3,644,250</b>	<b>2,880,966</b>
- Adjustments to accumulated fund	2,963,764	2,267,321
- Membership fees paid in the year	-	-
- Profit (loss) for the year	680,486	613,646
<b>EQUITY</b>	<b>5,424,981</b>	<b>4,265,492</b>
<b>SEVERANCE PAY FOR EMPLOYED STAFF</b>	<b>1,456,777</b>	<b>1,228,591</b>
<b>RISK RESERVE</b>	<b>250,000</b>	<b>200,000</b>
<b>MEDIUM/LONG TERM LIABILITIES</b>		
- Loans	-	-
<b>TOTAL MEDIUM/LONG TERM LIABILITIES</b>	<b>-</b>	<b>-</b>
<b>ACCOUNTS PAYABLE TO BANKS</b>	<b>2,289,815</b>	<b>1,554,117</b>
- payable within the next year	2,289,815	1,554,117
- payable beyond the next year	-	-
<b>ACCOUNTS PAYABLE TO PROJECTS</b>	<b>90,500,235</b>	<b>87,628,730</b>
- Italian Government	10,168,015	8,611,049
- European Union	24,816,427	15,488,216
- International Organizations/Other bilateral donors	46,502,240	53,886,094
- Local Agencies	2,570,874	2,704,881
- CEI (Italian Bishops' Conference)	548,006	1,478,764
- International Adoptions	14,644	23,015
- Private Institutional Foundation	1,029,688	-
- Private donors	4,792,996	2,025,330
- Distance Support Program	57,345	3,411,380
<b>ACCOUNTS PAYABLE TO SUPPLIERS</b>	<b>1,171,926</b>	<b>1,077,993</b>
- payable within the next year	1,171,926	1,077,993
- payable beyond the next year		
<b>ACCOUNTS PAYABLE TO FOREIGN SUBSIDIARIES</b>	<b>388,089</b>	<b>158,162</b>
- payable within the next year	388,089	158,162
- payable beyond the next year	-	-
<b>ACCOUNTS PAYABLE TO PROJECT STAFF</b>	<b>42,628</b>	<b>3,532</b>
- payable within the next year	42,628	3,532
- payable beyond the next year	-	-
<b>ACCOUNTS PAYABLE TO STAFF IN THE MAIN OFFICES</b>	<b>735,327</b>	<b>608,963</b>
- payable within the next year	735,327	608,963
- payable beyond the next year	-	-
<b>ACCOUNTS PAYABLE TO TAX AUTHORITIES</b>	<b>687,594</b>	<b>313,284</b>
- payable within the next year	687,594	313,284
- payable beyond the next year	-	-
<b>ACCOUNTS PAYABLE TO SOCIAL SECURITY INSTITUTIONS</b>	<b>378,128</b>	<b>460,020</b>
- payable within the next year	378,128	304,275
- payable beyond the next year	-	155,745
<b>ACCOUNTS PAYABLE TO OTHERS</b>	<b>1,815,363</b>	<b>592,707</b>
- payable within the next year	1,815,363	592,707
- payable beyond the next year	-	-
<b>TOTAL ACCOUNTS PAYABLE</b>	<b>98,009,106</b>	<b>92,397,510</b>
<b>ACCRUALS AND DEFERRALS</b>	<b>103,357</b>	<b>1,357,657</b>
<b>TOTAL EQUITY AND LIABILITIES</b>	<b>105,244,222</b>	<b>99,449,250</b>



# main donors and partners





# How to support AVSI

Via our **distance support program** [avsi.org/sostegnoadistanza](https://avsi.org/sostegnoadistanza)

With an **online donation** [donazioni.avsi.org](https://donazioni.avsi.org)

By **bank transfer** made out to FONDAZIONE AVSI

> at Unicredit S.p.A. IBAN: IT 22 T 02008 01603 000102945081 BIC (Swift code): UNCRITMM

> at Credito Valtellinese IBAN: IT 04 D 05216 01614 000000005000 BIC (Swift code): BPCVIT2S

With a **postal payment slip** to current account no. 522474 made out to FONDAZIONE AVSI ONLUS

By nominating AVSI to receive your **"5xmille"** contribution: quote tax reference (codice fiscale) no. 81017180407






People for development

## AVSI Italy

Via Donatello, 5/B, 20131 **Milan**  
+39.02.6749881 - [milano@avsi.org](mailto:milano@avsi.org)

Via Padre V. da Sarsina, 216  
47521 **Cesena** (FC)  
+39.0547.360811 - [cesena@avsi.org](mailto:cesena@avsi.org)  
[www.avsi.org](https://www.avsi.org)

  @fondazioneavsi  
 @avsi\_foundation

## AVSI-USA

Washington DC Office  
8730 Georgia Avenue, Suite 209  
**Silver Spring**, MD 20910  
+1.301.589.9009 - [infoavsi-usa@avsi.org](mailto:infoavsi-usa@avsi.org)  
[www.avsi-usa.org](https://www.avsi-usa.org)

   @avsiusa

## AVSI in Africa

### AVSI Burundi

Avenue Mpotsa 11, Kabondo Bujumbura

### AVSI Ivory Coast

Galérie Santa Maria Cocody-II plateaux,  
Abidjan

### AVSI Kenya

St. Kizito Building, Thika Road, Nairobi

### AVSI Mozambique

Avenida Paulo Samuel Kankhomba 483,  
Maputo

### AVSI Democratic Republic of the Congo

Avenue des orchidees 29, Goma

### AVSI Republic of the Congo

Résidence Gabriella, Porte 203, Avenue  
Linguissi Pembellot, Pointe-Noire

### AVSI Rwanda

KG 157 Street, Kimironko, Kigali

### AVSI Sierra Leone

5G off King Harman road,  
Brookefields, Freetown

### AVSI South Sudan

Juba Raha Compound, Giuba

### AVSI Uganda

Ggaba Road Plot 1119, Kampala

## AVSI in Asia

### AVSI Myanmar

Dagon Tower, 6-A, No. 190/192  
Corner of Shwe Gone Daing Road  
and Kabar Aye Pagoda Road,  
Yay Tar Shay Ward, Yangon

## AVSI in Middle East

### AVSI Jordan

Abdullah Rajab Hakouz street 16,  
Amman

### AVSI Irak

Dream city, Villa 180, Erbil

### AVSI Lebanon

Jean-Paul II Center,  
St.Fawka Street, Jounieh

### AVSI Palestine

Saint Saviour Monastery,  
Saint Francis Street 1, Jerusalem

### AVSI Syria

East Mezzeh, Al Farabi Street Building 2/87,  
Damascus

## AVSI in Latin America and the Caribbean

### AVSI Brasil

Rua Frederico Simões 98,  
Ed. Advanced Trade, 13º andar, Caminho  
das Árvores Salvador - Bahia

### AVSI Ecuador

Avenida 6 de Diciembre 33-382 y  
Eloy Alfaro, Quito

### AVSI Haiti

Rue Jacob (Route de Frères) 17,  
Port-au-Prince

### AVSI Mexico

Avenida Oaxaca 211, colonia San José  
la Noria, Oaxaca

### AVSI Peru

Jirón Ica 281, Oficina 205,  
Lima